



Product Tech-Sheet



Solution Overview

The UVOS™ Bridge IP Conference system is an on premise audio conference solution designed to enhance your IP PBX and provide an enterprise level Audio Conference facility.

The UVOS™ Bridge is based on the UVOS™ voice platform, a hardened Linux OS.

The UVOS™ Bridge conference system is aimed at medium sized organisations and is written with both the user and the administrator in mind. The front end is streamlined and makes provisioning and managing your accounts simple, easy and fast.

The UVOS™ Bridge is a powerful hardened 1U appliance which is great news for your IS manager and connects back to your IP enabled PBX via SIP or H.232. The system integrates with both Avaya Communication Manager and Cisco Unified Communications Manager or any other IP enabled system.

There is more good news for the compliance team, as the UVOS™ Bridge records conference calls as standard, and emails recording details to the conference moderator at the end of the call.

The UVOS™ Bridge is customisable; when you purchase a UVOS™ Bridge you have the option to customise the multi-lingual prompts and menu options with your organisations branding and welcome messages.

The UVOS™ Bridge is offered in two versions, the Bridge50 a 50 port SME appliance and the Bridge100 a 100 port corporate edition. A UVOS™ Bridge will grow with you and additional port licences and appliances can be purchased to expand the system to your requirements.

Both versions come with unlimited, ad-hoc, user accounts and have three active pins. A moderator pin, a Participant pin and a Monitor pin. This allows your conference calls to remain secured, clear and collaborative.

Fast Return on Investment

UVOS™ Bridge aims to reduce your conferencing spend by bringing the bridge on premise. Utilise your spare PSTN connectivity and stop paying the hidden costs.

Many users misunderstand the costs behind external conference calls. Often the advertised free phone number has a hidden charge to deliver calls to a bridge.

Start small with the UVOS™ Bridge50 and protect your investment by upgrading to a Bridge100 when you need.

Key Features

UVOS™ Bridge50 and UVOS™ Bridge100 have the same standard feature set. Ease of use and flexibility come as standard.

- **Add-hoc always on Conferencing:**
UVOS™ Bridge gives your users the ability to make conference calls whenever they need to with reservation-less conference accounts, available, 24/7 and secured with a pin.
- **Secure, Clear and Collaborative:**
A UVOS™ Bridge user account provides three levels of access. Moderator, Participant and Monitor. A moderator account controls the conference. A participant caller is allowed to take part in the call and a Monitor caller is able to listen only.
- **Lecture Mode:**
You can provide a lecture style conference by utilising a Moderator code and Monitor code. Callers can dial into the conference to listen only. By using Lecture Mode you guarantee speech quality to hundreds of attendees.
- **DTMF Control:**
Whether a Moderator or Participant you control the call. Pressing * adjusts speaker volume or toggles mute.
- **Personalised Greetings:**
Use the Announcement feature to record personal greetings to your bridge account. The greeting will be played to every caller entering your conference call.

• FastJoin:

FastJoin allows a moderator to call the bridge from a registered number and enter their account securely without the need to enter their Moderator code. Participants are not left out either, if a participant drops of the call, all they have to do is redial and FastJoin will put them back in the active call.

• Multilingual:

Not only is the user GUI multilingual but so are the voice prompts. You can configure a single dial in number with the language of your choice or you can configure multiple dial in numbers to provide multi language prompts.

• Voice recording and compliant:

Voice recording comes as standard. Many conference calls take place outside of the controlled office space. Your staff may be making relevant conversations with clients., UVOS™ Bridge also interface to all the major voice recording vendors.

• Playback:

Use the playback feature to listen and review your last call. Playback has in call options to skip, rewind and pause calls.

• Quick to Administer:

UVOS™ Bridge is designed with the administrator in mind. The intuitive GUI provides a streamlined interface for administrators to create accounts and notify users of their login details.

• Reports:

UVOS™ Bridge logs activity providing access to data for compliance or capacity planning requirements.

• Drop-in Conferencing:

The drop in conference allows callers to dial a separate access number and instantly be dropped in to a conference without the need to enter a pin.

• Development:

UVOS™ Bridge is constantly updated with new features and ideas.

Specifications

Capacity:

Unlimited number of user accounts.
 UVOS™ Bridge50 50 simultaneous sip or H.323 channels
 UVOS™ Bridge100 100 simultaneous sip or H.323 channels

Supported codec's:

- G.711 A
- G.711 MU
- G.722

Supported IP PBX:

Avaya Communications Manager V4 and above
 Avaya Session Manager 5 and above
 Cisco Unified Communications Manager (CallManager) V5 and above

Hardware:

Dell R230 1u Appliance
 Intel® Xeon® E3-1220 v5 3.0GHz
 4GB Ram and 1TB of storage
 2 x 1Gbit Nics
 UVOS 6.7 Operating system



Language Support:

- English UK
- English US
- French
- German
- Swedish
- Japanese
- Russian
- Spanish
- *More available on request*



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Main Menu

The Main Menu of the UVOS™ Bridge50 shows for selecting:

Conference Bridge

- Bridge Accounts - Interface to configure user accounts
- Bridge Activity - Conference Call History
- Bridge statistics - Peak usage and duration information

Resources

- User Guides
- About

Top navigation bar the options:

- Home - Return to the Home position
- Administration - Enter the Administrators section
- Logout

Data Entry Page

The Data Entry Page is where you will spend most time working with the system. Simply click New or Modify to create new entries into the UVOS Bridge™ conference account database.

You can bulk Export the records to CSV file format, manipulate the entries and then Import the data back into the live system. A useful feature if you are installing UVOS Bridge™ or migrating from an existing system.

There is also a feature to email the newly edited account to the account holders email address. Included in the text is the dial in number, the Moderator, Participant and Monitor codes as well as a brief user guide. The text is customisable and additional custom keys are available from the professional services team.

Grid View Page

The grid view is an alternate view to the data entry screen. Here it is easier to locate records in a column form.

Once you have found the record you wish to edit simply double click on the entry to pass to the streamlined data edit screen.